

June 2015 Eblast

Welcome to June's Eblast from the National Manufactured Home Owners Association (NMHOA). Please share these monthly Eblasts with as many home owners and other interested individuals as you have on your email list. The Eblast is an important way for NMHOA to share exciting news from across the country.

Thank You!

NMHOA is delighted to welcome new members from New York. NMHOA staff were also pleased to have been invited to speak at the Association of Manufactured Home Owners' (AMHO) (Washington) annual meeting where more than 60 AMHO members representing 21 different communities were in attendance. Your support and commitment to NMHOA are very much appreciated.

Equity Lifestyle (ELS) Meeting Follow-up

NMHOA Executive Director, Ishbel Dickens and NMHOA President recently had a conference call with Patrick Waite, ELS Chief Operating Officer and Executive Vice President, and Ron Bunce, ELS Senior VP for the West Region. NMHOA has these calls on a regular basis with ELS executive staff and there has certainly been improvements in some ELS communities as a result of this. NMHOA continues to keep the pressure on and just yesterday we sent an email to Mr. Waite and Mr. Bunce regarding a couple of their communities in AZ and CO that need immediate attention.

If your community is in need of attention, here is the process to follow:

1. Let your on-site manager know, in writing, what the issue is. Keep a copy of the letter for your records and be sure the letter is dated and personally given to the manager. If nothing happens within a reasonable period of time then move to Step 2;
2. Forward your complaint to the regional manager – your on-site manager can give you that contact information. Again, if nothing is resolved or you do not hear back from the regional manager within a reasonable period of time, move to Step 3;
3. Contact customer service at: 1.888.445.1894 or email them at: customerservice@equitylifestyle.com

At this time you should also write directly to:

Patrick Waite, Chief Operating Officer,
Equity Lifestyle Corporate Office,
Two North Riverside Plaza, Suite 800,
Chicago, IL, 60606

Please be sure to notify NMHOA if there is still no resolution to your issue and we will bring it up on our next regularly scheduled call with Mr. Waite.

Save the Date

NMHOA is delighted to be hosting our Annual Convention at the Marquette Hotel in downtown Minneapolis on Saturday October 24 and Sunday October 25. We are again hoping to be able to provide at least two stipends for each state association member of NMHOA. We will be

posting information about the Convention on the NMHOA website in the coming weeks and months. Be sure to check the website often for updates about Convention workshops and speakers and to find out more about stipends, registration process, etc.

NMHOA At Work

NMHOA has recently been awarded a contract from the City of Boulder to work with home owners in Boulders five manufactured housing communities, so NMHOA staff, Ishbel Dickens and Kylin Parks attended meetings with home owners in several different Boulder communities last week. We were joined by Ann Norton, an attorney who lives in Boulder. While in Colorado NMHOA staff met with home owners in Colorado Springs and made important connections with affordable housing advocates in Denver. We also attended a stakeholder meeting convened by Senator Kefalas to discuss possible policy initiatives for the 2016 legislative session.

Last words for June

Congratulations to Kylin Parks, NMHOA Community Organizer for her great work getting NMHOA's Presidents' Connection up and running. If you are a state association member and want to find out more about the Presidents' Connection, please email Kylin at: kylin@nmhoa.org Congratulations are also in order to Connie Hill on being elected President of the Utah Coalition of Manufactured Homeowners, Utah's state association. We look forward to our continuing to work with UCOMH and all the other state and local Home Owners Associations.

The NMHOA board and staff wish you all a happy and safe 4th of July!

If there are stories or legislative successes from your state that you would like to share through the Eblast, please contact NMHOA Executive Director, Ishbel Dickens at: ishbel@nmhoa.org – your story will inspire others!